



March 16, 2020

Dear Valued Customer,

Many customers have contacted us to understand the potential supply chain interruptions related to the Coronavirus (COVID-19) outbreak. To date we have not experienced any disruptions.

As a valued partner with your business we take our position very seriously and can assure you we are taking every precaution to ensure continued flow of product. Some of the steps we have taken to date:

- We are actively assessing risk with our supply base and their sub-tiers including raw material, tooling, special processing and consumables to be alerted to any disruption.
- We have established procedures to protect our employees, customers, and vendors in accordance with guidance from OSHA, CDC, and Arizona Department of Health Services.
- We have suspended or postponed any non-critical visits to Pilgrim facilities. This includes vendors, customers, family and friends.
- We have suspended or postponed any non-critical travel. This includes domestic as well as overseas travel.

We appreciate your continued support as we work together through this difficult and rapidly changing situation. Please contact your Pilgrim representative or contact me directly for more information.

Thank you,

A handwritten signature in black ink, appearing to read "Geoff Grove", with a long, sweeping underline.

Geoff Grove
President & CEO

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